

How to Deal With Annoying People

Topic Overview

- The Main Sources of Conflict
- What Your Total Behavior Communicates to Others
- Why Certain People Get on Your Nerves
- The Four Basic Types of Social Styles
- How to Adapt to Get Along With Anyone
- How to Deal With the "Know-it-All"
- How to Deal With the "Conflict Avoider"
- How to Deal With the "Analytical Introvert"
- How to Deal With the "Procrastinator"
- Effective Ways to Diffuse Conflict
- Communication Skills for Conflict Resolution
- Why You Get Along with Some People and Butt Heads with Others
- The Strengths and Weakness of Each Style
- How to Identify Your Social Style
- How to Identify the Social Style of Others
- How to Apply Social Style Concepts to Your Customers
- How to Apply Social Style Concepts to Your Family and Friends
- How to Adapt so People Don't Find YOU Annoying
- How to Deal With Back Against the Wall Behavior
- The Four Basic Responses to Conflict

This is a very humorous, interactive presentation that includes team activities, open discussion, and a state-of-the-art interactive remote system that heightens learning, increases retention, and adds a fun and competitive element to the presentation environment!

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