

It's Not Brain Surgery—*Five Simple Tips to Getting a Grip on a More Successful Life*

Topic Overview

- Tip #1: Do the Right Thing!
 - What it Means to “Do the Right Thing”
 - What Great Customer Service Really Looks Like
 - Stepping Up in Life
- Tip #2: Get Off Your Butt!
 - Take Some Action
 - Take Some Responsibility
 - How to Make Things Happen
- Tip #3: Face Your Fears and Take Some Risks!
 - Why People Find it Difficult to Face Fears and Take Risks
 - How Fear Holds You Back
 - How to Overcome Your Fears in Every Area of Life
- Tip #4: Stop Being Annoying!
 - The Four Types of Annoying People and Why You are One of Them!
 - Why People Think You're Annoying at Times
 - Ways to Cure Your Annoying Habits
- Tip #5: Have a Sense of Humor and Love What You Do!
 - The Value of Humor in Your Life
 - Why Customers Want to Be Around People Who Love Life
 - How You are Hurting Yourself and Everyone Around You if You Hate Your Job

This is a very humorous, and sometimes sarcastic, on-hour keynote presentation. Kim tells it like it is, and audiences love it!

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